

1/ Claim identification :

- Claim number / Customer reference :
- Date of claim :
- Boat / Model / Hull number :
- Boat commissioning date :

2/ Customer details :

- Company name :
- Contact person :
- E-mail :
- Telephone :
- Article number / description :
- Serial number :

3. Claim type :

- ☐
- Under warranty
- ☐
- Out of warranty

4. Issue qualification

- ☐ Electrical
 ☐ Corrosion / environment
☐ Mechanical
 ☐ Software / Firmware
☐ Hydraulic
 ☐ Other

5. Critically / Urgency :

- ☐
- Critical (boat immobilized / safety issue)
- ☐
- Moderate (functional but degraded)
- ☐
- Minor (comfort / cosmetic)

6. Detailed claim description :

- Has this problem already occurred on this boat : ☐ Yes ☐ No
- Who installed the equipment: ☐ Boat builder ☐ Dealer / Distributor ☐ Other (please specify):
- In your opinion likely cause is: ☐ Product defect ☐ Installation error ☐ Misuse
- ☐ Normal wear ☐ Unknown

IMPORTANT: Please attach pictures/videos of the issue. Incomplete claim sheets may delay processing.

7. Requested action :

8. Delivery address (if part needed) :

- Company name :
- Street / number :
- Postal code / City :
- Country :
- Contact person :
- Telephone :
- E-mail :
- Boat location :

[illegible]